



# RETURNS AND EXCHANGE FORM

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You'll find information on exchanges and returns in our online FAQ at [www.shelta.eu](http://www.shelta.eu). If you can't find your answer please email us by responding to your order confirmation email, or call us at +4631242856 weekdays between 12 and 18.30 (GMT +1).

**PLEASE NOTE! WHEN RETURNING/EXCHANGING PRODUCTS, ALWAYS EMAIL US FIRST BY RESPONDING TO YOUR ORDER CONFIRMATION EMAIL OR AT [SUPPORT@SHELTA.SE](mailto:SUPPORT@SHELTA.SE), TO LET US KNOW WHAT YOU LIKE TO EXCHANGE OR RETURN. IF YOU ARE RETURNING A PRODUCT WE NEED TO RESERVE IT FOR YOU.**

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## 1. YOUR INFORMATION

Name: \_\_\_\_\_

Order number: \_\_\_\_\_ Your telephone number where we can reach you daytime: \_\_\_\_\_

Your email address: \_\_\_\_\_

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## 2. WHAT WOULD YOU LIKE TO DO?

Check the box. If an exchange, please write the product you want instead.

Exchange to another size: \_\_\_\_\_

Exchange to another product: \_\_\_\_\_

Make a return and get a refund: \_\_\_\_\_

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## 3. PLEASE RETURN THE PRODUCT TO:

Shelta AB  
Andra Langgatan 21  
41328 Gothenburg  
Sweden

Note! Please mark your return with "Return" or "Exchange" + your order number. Please do not forget to include your receipt.

Non-EU residents please note! When returning a package, please set value on shipping declaration to 0 (zero) and item as "return" + product. You agree to pay all eventual customs charges involved with your return.

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## 4. PLEASE SIGN

*The product I am returning has not been used, and box/packaging and labels are in new condition. Shelta is not responsible for returns that are shipped un-insured. I have emailed Shelta regarding my return/exchange.*

Your signature: \_\_\_\_\_

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**THANKS FOR SHOPPING AT SHELTA!**